

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	1	("20060010394").PN.	US-PGPUB; USPAT	OR	OFF	2007/12/08 11:05
L2	23372985	(@ad <="20020816" or @rlad <="20020816")	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L3	92	715/779.ccls. and L2	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L4	17	L3 and ((tool\$1bar toolbar (tool adj bar) (task adj bar)) same (desktop (desk\$1top)) )	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L5	1329	715/810.ccls.	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L6	9	L3 and L5	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L7	1	L3 and (shutter near5 icon)	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L8	8	("5644737"   "5644739"   "6057836"   "6057844"   "6072486"   "6085184"   "6133915"   "6417873").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L9	306	715/840.ccls.	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05

## EAST Search History

L10	5	L9 and (shutter\$1)	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L11	19	("4555775"   "4653020"   "4712191"   "5157384"   "5394521"   "5479602"   "5740430"   "5740549"   "5778181"   "5793368"   "5796383"   "5813007"   "5848352"   "5905492"   "5918237"   "6003041"   "6011537"   "6025837"   "6028602").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L12	413	715/765.ccls.	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L13	21	L12 and ((tool\$1bar toolbar (tool adj bar) (task adj bar)) same (desktop (desk\$1top)) )	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L14	12	L13 and L2	US-PGPUB; USPAT	OR	ON	2007/12/08 11:05
L15	7	("5546528"   "5644737"   "5644739"   "5757371"   "5801701"   "5825357"   "5874958").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L16	17	L9 and ( desktop) same (toolbar (tool near3bar) (task near2 bar) )	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L17	12	L13 and L2	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L18	4757	( ("graphical user interface") GUI (user near1 interface)) same ( (agent near2 desktop) (tool\$1bar toolbar (tool adj bar) (task adj bar)) )	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05

## EAST Search History

L19	2	L18 and (shutter\$1 same (manag\$5 near3 application))	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L20	155	L18 and ( CRM ("Customer Relationship Mangement"))	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L21	2	L20 and (workflow (work near1 flow)) same (size same placement same visibility)	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L22	72	L20 and (workflow (work near1 flow))	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L23	2	L22 and (size same placement same visibility)	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L24	7	L22 and (correspond\$5 near8 select\$5)	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L25	7	L24 and designat\$5	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L26	2	L20 and (("quick near start near bar") (quick near2 start near2 bar))	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L27	98140	"709"/("203,206,212,219,250").ccls.	US-PGPUB; USPAT	OR	ON	2007/12/08 11:05

## EAST Search History

L28	1	L27 and (("quick near start near bar") (quick near2 start near2 bar))	US-PGPUB; USPAT	OR	ON	2007/12/08 11:05
L29	131	L27 and ((tool\$1bar toolbar (tool adj bar) (task adj bar)) same (desktop (desk\$1top)) )	US-PGPUB; USPAT	OR	ON	2007/12/08 11:05
L30	4	("6084557"   "6084594"   "6354838"   "6549200").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L31	93352	"715"/("779", "840").cccls.	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L32	20	715/779.cccls. and 715/840.cccls.	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L33	4	("5317728"   "5920316"   "6489975"   "6613100").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L34	751	715/744.cccls.	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L35	849	715/835.cccls.	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L36	20	L35 and L34	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L37	26	715/764.cccls. and 715/841.cccls.	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05

## EAST Search History

L38	18	("4598384"   "4658351"   "4688167"   "4713754"   "4769636"   "4783648"   "4806919"   "4807142"   "4827404"   "4829294"   "4890098"   "4890257"   "4914568"   "4914607"   "4962475"   "4974173"   "4982344"   "5008853").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L39	1	("5079695").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L40	3800	customer near3 relationship near3 management	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L41	3	L40 and (visual near4 space near4 management)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L42	757333	709/203, "206", "250".ccls.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L43	8	L36 and L42	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L44	18	("4598384"   "4658351"   "4688167"   "4713754"   "4769636"   "4783648"   "4806919"   "4807142"   "4827404"   "4829294"   "4890098"   "4890257"   "4914568"   "4914607"   "4962475"   "4974173"   "4982344"   "5008853").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L45	239	((graphical near3 user near3 interface) (user near3 interface) GUI) and ((task tool) near3 bar) and icon and (predetermine\$4 with (size visibility placement))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05

## EAST Search History

L46	180	L45 and (accord\$4 correspond\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L47	97	L46 and (start\$4 with (bar icon button))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L48	2	L46 and (quick with start\$4 with (bar icon button))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L49	173	715/825-827.ccls. and (@ad <="20020816" or @riad <="20020816")	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L50	2	L49 and ((work near3 flow) (workflow))	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L51	101	L49 and icon	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L52	205	L40 and ((task tool) near5 (bar icon))	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L53	189	L52 not L46	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05

## EAST Search History

L54	51	L31 and L49 and (@ad <="20020816" or @rlad <="20020816")	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L55	4	L51 and (application near5 display near5 area)	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L56	79	L47 and (@ad <="20020816" or @rlad <="20020816")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L57	15	("4680729"   "4692858"   "5041967"   "5115501"   "5220675"   "5261042"   "5287514"   "5465358"   "5644737"   "5644739"   "5726688"   "5760768"   "5825357"   "5867162"   "5897670").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L58	2	((("20040254465") or ("5390295")).PN.	US-PGPUB; USPAT	OR	OFF	2007/12/08 11:05
L59	83	L46 not L47	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L60	3	("2002/0186255").URPN.	USPAT	OR	ON	2007/12/08 11:05
L61	83	L59 not L48	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L62	2	L49 and L47	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05

## EAST Search History

L63	2	("4819189"   "5060170").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L64	1	L54 and ((work near3 flow) (workflow))	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L65	283	715/825-827.ccls.	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L66	239	((graphical near3 user near3 interface) (user near3 interface) GUI) and ((task tool) near3 bar) and icon and (predetermine\$4 with (size visibility placement))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L67	180	L66 and (accord\$4 correspond\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L68	21	L67 and (contact near3 information)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L69	21	L68 and illustrat\$5	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L70	13	L69 and (@ad <="20020816" or @rlad <="20020816")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05



## EAST Search History

L71	3	GUI and ((call adj1 center) with voice with email with chat)	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L72	6	("5987116"   "6295551"   "6445784"   "6778661"   "6826194"   "6850614").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L73	170	GUI and ((call near3 center) and voice and email and chat)	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L74	3	GUI and ((call adj2 center) same (voice adj2 mail) same email and chat)	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L75	5	GUI and ((call adj2 center) with (voice adj2mail) with email and chat)	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05
L76	11	("5621789"   "5724092"   "5884032"   "6049602"   "6075843"   "6094673"   "6130933"   "6151317"   "6226516"   "6370508"   "6651053").PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/12/08 11:05
L77	141	GUI and ((call adj2 center) and (voice adj2mail) and email and chat)	US-PGPUB; USPAT; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/08 11:05

## EAST Search History

L78	24	(US-20020186255-\$ or US-20020186249-\$ or US-20070006090-\$ or US-20030179240-\$ or US-20060136843-\$ or US-20060293942-\$ or US-20040254465-\$ or US-20070002377-\$ or US-20010035882-\$).did. or (US-6756999-\$ or US-6011537-\$ or US-5613058-\$ or US-5121478-\$ or US-6072486-\$ or US-5644737-\$ or US-5757371-\$ or US-6781611-\$ or US-7107548-\$ or US-5929851-\$ or US-7167899-\$ or US-6864905-\$ or US-6232972-\$ or US-6594664-\$ or US-5390295-\$).did.	US-PGPUB; USPAT	OR	ON	2007/12/08 11:09
L79	7	24 and call	US-PGPUB; USPAT	OR	ON	2007/12/08 11:09
L80	4	24 and call with center	US-PGPUB; USPAT	OR	ON	2007/12/08 11:09
L81	0	("2007/0118504").URPN.	USPAT	OR	ON	2007/12/08 13:27
L82	0	09/883755	USPAT	OR	ON	2007/12/08 13:27